

Now Available - Dedicated Telephone Service (DTS) for EFILERS



**EFILE Association of Canada
Celebrating 25 Years**

The EFILE Association of Canada (www.efile.ca) is pleased to announce the expansion of CRA's Dedicated Telephone Service (DTS) for EFILERS effective March 1, 2018.

The service is now available to all EFILERS who practice in Ontario, Quebec, Manitoba or New Brunswick **and** are either sole proprietors, partners or shareholders of firms with up to three partners or shareholders.

The DTS project provides EFILERS with access to experienced CRA staff who can help with more interpretive tax issues than those typically dealt with by staff under the general enquiries service.

Enrolment and participation in the pilot project are voluntary and there is no cost to use the service. However, access to this service is limited and available on a first come first serve basis. The EAC recommends that you register as soon as possible to reserve your place and acquire an access code to use the DTS.

If you meet the eligibility criteria and want to register to use the DTS, email your completed PDF registration form (the form is attached to this email) to CRA at dts-str@cra-arc.gc.ca.

Once registered you will receive a telephone number and a personal access code to connect with the Dedicated Telephone Service.

Regards,

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